

At Alpha Data we strive to provide our customers with high quality, high reliability products and support services to meet the demanding needs of customers in all of the diverse markets in which Alpha Data operates.

The company is committed to achieving customer satisfaction by ensuring that team members are fully aware of the need for consistent and repeatable quality in all aspects of customer contact, design, product manufacture and services.

The Directors, Management and Staff are responsible for quality through the Quality Management System seeking improvement by constant review, with suppliers and sub-contractors being encouraged to co-operate.

The company has measurable quality objectives in place, which are reviewed on a regular basis and at the management review meeting. These objectives are communicated to the individuals' concerned and throughout the organisation.

Alpha Data monitors markets, processes, products and performance, and use this data to continually improve and evolve as a company.

This commitment is consistently achieved through the implementation and maintenance of our Quality Management System which satisfies all the requirements of ISO 9001:2015 (Quality Management System).

This quality policy is periodically reviewed for suitability. The management review meeting may prompt for this policy to be updated or it may occur due to changes within the organisation.

Signed:  _____

Date: 16-Jan-2025

Print: David Miller

Position: Managing Director